



### HP 4200/4300 Maintenance Kit Instructions

The following parts are included in this maintenance kit:

- 1 Transfer Roller – RM1-0699
- 1 Tray 1 P/U Roller – RL1-0019
- 6 Tray 2 Feed/Separation Rollers - RM1-0037
- 1 Fusing Assembly – RM1-0013 (HP 4200)
- OR
- 1 Fusing Assembly – RM1-0101 (HP 4300)

**CAUTION:** The fusing assembly may be hot. Power off, unplug and allow printer to sit for 20 to 30 minutes before performing any of these maintenance procedures

#### Transfer Roller Removal and Replacement

1. Open toner access door and tray 1
2. Remove toner cartridge
3. Lift the gear (right side) of the transfer roller up
4. Slide to the left and remove
5. Slide right side of roller into right bushing
6. Align left side collar making sure the open end is face down and push in

**CAUTION:** Do not touch the surface of the transfer roller. Contact with skin oils can cause print quality problems

#### Tray 1 Pickup Roller Removal and Replacement

1. Locate and slide apart the two latches on each side at the top of the roller
2. Rotate the top of the roller out and lift away from printer
3. Place alignment pins on new roller into slots and snap in

#### Tray 2 Feed and Separation Roller Removal and Replacement

1. Remove the tray from the printer

2. Open access door next to the roller
3. Pinch the blue tab and slide the roller off the shaft
4. Slide new roller on making sure the tab locks
5. Locate the feed roller in the top of the tray cavity
6. Repeat steps 3 and 4

**NOTE:** The removal and replacement process are the same for the feed and separation rollers on tray 3 and the 1500 sheet feeder.

### Fusing Assembly Removal and Replacement

1. Open rear output bin and pull out extension
2. Remove output bin from printer by locating the finger notch on the bottom left side of bin, push tab towards the right and swing left side out and away from printer
3. Push the blue tabs on the fuser up and pull fuser out of printer
4. Push the new fuser into the printer making sure both blue tabs lock
5. Install the rear output bin and check for proper operation

### Resetting the Maintenance Count

1. Hold down check button while powering on the printer until all three control panel lights remain lit
2. Press the UP arrow until "NEW MAINTENANCE KIT" is displayed
3. Press the check button
4. Verify proper reset of maintenance count
  - a.) Select "PRINT CONFIGURATION" from the Information menu
  - b.) Check that the 'Pages since last maintenance' entry on the configuration page is set to zero.
  - c.) If not, repeat steps 1 through 3

