



***10.92.00, 10.92.01, 10.92.02, or 10.92.03 - Cartridges not engaged
HP CLJ 4700/CP4005 Printers***

Description

The print cartridge is not seated properly in the printer.

- 10.92.00 = black print cartridge
- 10.92.01 = cyan print cartridge
- 10.92.02 = magenta print cartridge
- 10.92.03 = yellow print cartridge

Perform the following steps to resolve this issue:

1. Switch Off and restart the printer and see if the error persists.
2. If the error persist remove all the cartridges and the transfer kit.
3. Check all toner contacts inside printer.
4. Move the right cam to observe that Cartridge levers change position.
5. Insert the cartridge one by one and by collapsing the cam every time, to make sure the problem is not more than one cartridge.

If the error persists, replace main drive assembly. Part # RM1-1716