

Involuntary boot up to Manufacturing (MFG) Mode

HP M404

The HP M404 printer line has a known malfunction, where the printer will involuntarily boot up to a *Manufacturing (MFG) Mode* and the control panel keys become unresponsive.



Follow these steps to return the printer to *User Mode*:

1. Press the power button once to bring the printer to the *READY* screen
2. Press cancel (X), return (↻), return (↻), cancel (X), return (↻), return (↻), to enter the *Engineering Menu*
3. Press "OK" on *Underware (Ⓢ) Menu*



4. Press "OK" on *boot code menu*



5. You will see *set to mfg_mode* – Press the right arrow (>) to display *set to user_mode* and press “OK”



6. From this screen simply power off/on to resume normal operation