

How to Access Service Menus for the Lexmark CS, CX, XS, MS, MX, 300 - 900 Series Printers and MFPs

Document ID:HO3892

Usergroup :Partner

Lexmark CS310	Lexmark CS410	Lexmark CS510	
Lexmark CS517	Lexmark CS720	Lexmark CS725	Lexmark CS727
Lexmark CS728	Lexmark CS820	Lexmark CS921	Lexmark CS923
Lexmark CS927	Lexmark CX310	Lexmark CX410	Lexmark CX510
Lexmark CX517	Lexmark CX725	Lexmark CX727	Lexmark CX820
Lexmark CX825	Lexmark CX860	Lexmark CX920	Lexmark CX921
Lexmark CX922	Lexmark CX923	Lexmark CX924	Lexmark M1145
Lexmark M3150	Lexmark M3150dn	Lexmark M5155	Lexmark M5163
Lexmark M5163dn	Lexmark M5170	Lexmark MS310	Lexmark MS410
Lexmark MS510	Lexmark MS517	Lexmark MS610de	Lexmark MS610dn
Lexmark MS617	Lexmark MS710	Lexmark MS711	Lexmark MS810
Lexmark MS810de	Lexmark MS811	Lexmark MS812	Lexmark MS812de
Lexmark MS817	Lexmark MS911	Lexmark MX310	Lexmark MX410
Lexmark MX510	Lexmark MX511	Lexmark MX517	Lexmark MX610
Lexmark MX611	Lexmark MX617	Lexmark MX710	Lexmark MX711
Lexmark MX717	Lexmark MX718	Lexmark MX810	Lexmark MX811
Lexmark MX812	Lexmark MX910	Lexmark MX911	Lexmark MX912
Lexmark Prospect Pro209	Lexmark XC2132	Lexmark XC4143	Lexmark XC4150
Lexmark XC4153	Lexmark XC6153	Lexmark XC8155	Lexmark XC8160
Lexmark XC8163	Lexmark XC9225	Lexmark XC9235	Lexmark XC9245
Lexmark XC9255	Lexmark XC9265	Lexmark XM1145	Lexmark XM3150
Lexmark XM5163	Lexmark XM5170	Lexmark XM7155	Lexmark XM7163
Lexmark XM7170	Lexmark XM9145	Lexmark XM9155	Lexmark XM9165
Lexmark XS925de	Lexmark XS950de	Lexmark XS955de	

Problem

Button Combinations; Winner's circle guides; Special menu instructions; Hidden; Configuration; Diagnostics Menu instructions; Safe mode; Restore point; Recovery mode; Invalid Engine code; NVRAM reset; Reset network card; Clear NIC; Network SE menu; Other Menus; Printer menus; Operator Panel Layouts; Config; Diag; Power on reset options; Clear settings; Clear password; Reinitialize; Reset; Renew; Reconfigure; Op panel; Control panel; Press combos; Button combo; PC Reset; Clear All Memory; Secondary Crash Codes; Force invalid engine code; Clear Device NV Ram; Factory defaults; settings return to; renew settings; initialize; counter; Clear NVRAM

Solution

****LEXMARK PARTNER & TSC AGENT SECTION****

Contents:

- [Important Notes and Descriptions of Service Menus](#)

C O L O R

Single-Function Printers (SFP)

[Lexmark C3326](#)

[Lexmark](#)

Multi-Function Printers (MFP)

[Lexmark MC322x](#)

[Lexmark](#)

M O N O C H R O M E

Single-Function Printers (SFP)

[Lexmark MS22x](#)

[Lexmark](#)

Multi-Function Printers (MFP)

[Lexmark MX22x](#)

[Lexmark](#)

CS310	CX310	MS310	MX310
Lexmark CS321	Lexmark CX410	Lexmark MS410	Lexmark MX321
Lexmark CS410	Lexmark CX421	Lexmark MS421	Lexmark MX410
Lexmark CS43x	Lexmark CX43x	Lexmark MS431	Lexmark MX42x
Lexmark CS510	Lexmark CX510	Lexmark MS510	Lexmark MX431
Lexmark CS521	Lexmark CX52x	Lexmark MS521	Lexmark MX51x
Lexmark CS622	Lexmark CX625	Lexmark MS610dn	Lexmark MX61x
Lexmark CS720, 725, 820	Lexmark CX725, 820, 825	Lexmark MS610de	Lexmark MX622
Lexmark CS/XS92x	Lexmark CX/XC86x - 92x	Lexmark MS62x	Lexmark MX71x
		Lexmark MS71x	Lexmark MX725
		Lexmark MS810n/dn	Lexmark MX81x, 91x
		Lexmark MS810de	Lexmark MX822
		Lexmark MS811n/dn	
		Lexmark MS812dn	
		Lexmark MS812de	
		Lexmark MS823	
		Lexmark MS826	

Important Notes:

Several hidden menus exist to configure advanced settings, troubleshoot problems, or obtain additional printer information. The settings contained in these menus should not be changed unless the Service Manual or Technical Support specifically request it. Changing the settings may cause the printer to improperly operate.

Diagnostic Menu

- The Diagnostics Menu contains advanced settings and operations used for repair, adjustments, or other diagnostic actions.

Configuration Menu

- The Configuration Menu contains a set of menus, settings, and operations that a user only infrequently requires.
- Generally, the options made available in this menu group are used to configure a printer for operation.

Network SE Menu

- The Network SE menu contains advanced network menu tools.
- You do not need to POR the machine to access this menu.
- **Warning!** Changing the settings within this menu may cause the printer to not function properly.

SE Menu

- Used to capture diagnostic and debug data.

Invalid Engine Code

- This state allows you to POR the printer into a mode that disables the Engine Code and allows the programming of new code into the Engine card.
- This function is typically used to reprogram defective Engine code but can be useful in other applications.

Recovery Mode

- This mode will allow the printer to boot from a secondary set of instructions to allow a code flash to the printer. No other functions are available. The screen will have a red background and say "Recovery".
- While in this mode, you can ONLY flash code via USB directly connected to a PC.

Safe Mode

- Only available for printers with a code level of EC1 or greater.
- Allows print operations to be used even should a non-critical subsystem failure occur; when configured in Safe Mode, the device operates in a minimal/base function state for print operations, permitting a customer to continue printing until service can be arranged to repair the device. Safe Mode is designed to be a short-term solution.
- Safe Mode state will not disable on POR without holding down the special button sequence.
- Safe Mode can co-exist with other POR button sequence modes such as Config and Diagnostics.

Restore Point

- Only available for printers with a code level of EC1 or greater.
- Not all printers have this functionality; it is limited to printers with 4.3" and above Touchscreen and eTask machines.
- Restore point is a new functionality similar to a PC's operating system restore. In the event that a new firmware update causes problems in the printer, the administrator or customer can roll the printer back to a previous state.
- Subsequent PORs boot to this restore point.
- If new code is flashed, that new code becomes the boot point.
- Only one restore point is kept.
- If no code updates have occurred since the machine was built, no restore point exists and the key sequence is ignored.

[Back to Contents >>>](#)



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.

Diagnostic Menu

1. Press **Back**.
 2. Press **Right**.
 3. Press **Back**.
 4. Press **Right**.
- ***OR***
1. Power off the printer.
 2. Press and hold **Cancel** and **Back**.
 3. Power on the printer.
 4. Release the buttons when the splash screen appears.

Configuration Menu

1. Go to **Settings**.
2. Select **Device**.
3. Select **Maintenance**.
4. Select **Configuration Menu**.

Network SE Menu

1. Press **Back**.
2. Press **Left**.
3. Press **Back**.
4. Press **Left**.

SE Menu

From a browser, add "/se" to the device's IP address.

Example: <http://10.13.3.2/se>

OR

1. Press **Back**.
2. Press **Left**.
3. Press **Back**.
4. Press **Left**.

Invalid Engine Code

1. Power off the printer.
 2. Press and hold the **Left** and **Home** button.
 3. Power on the printer.
 4. Release the buttons when the splash screen appears.
- ***OR***
- For devices that are running **FW7.4 or higher, POR** while

	pressing Home + Cancel .
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Back and OK. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Cancel and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Restore Point	-----

[Return to Contents>>>](#)

MS310	
	
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 	
Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Open the front door cover. 3. Press and hold Cancel. 4. Power on the printer. 5. Release the buttons when all the icons flash.
Configuration Menu	

	<ol style="list-style-type: none"> 1. Power off the printer. 2. Open the front door cover. 3. Press and hold Start. 4. Power on the printer. 5. Release the buttons when all the icons flash.
Network SE Menu	-----
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Open the front door cover. 3. Press and hold Start and Cancel. 4. Power on the printer. 5. Release the buttons when all the icons flash.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Open the front door cover. 3. Press and hold Cancel. 4. Power on the printer. 5. Release the buttons when all the icons flash.
Safe Mode	<p>Enabled through NPA Command</p> <ul style="list-style-type: none"> • An NPA command can be issued to enable Safe Mode. • If the Safe Mode setting is changed via NPA command, the device must be POR'ed for the new setting to take effect.
Restore Point	-----

[Return to Contents >>>](#)



MS410



Important:

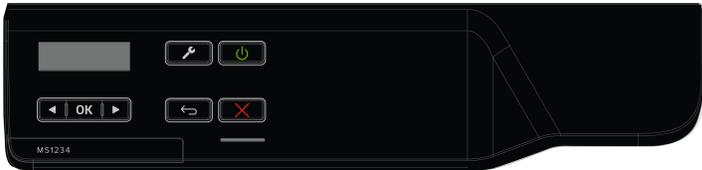
- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

Diagnostic Menu	<ol style="list-style-type: none">1. Power off the printer.2. Press and hold Left and OK.3. Power on the printer.4. Release the buttons when the splash screen appears.
Configuration Menu	<ol style="list-style-type: none">1. Power off the printer.2. Press and hold OK and Right.3. Power on the printer.4. Release the buttons when all the icons flash.
Network SE Menu	<ol style="list-style-type: none">1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup Menu.2. Once in the Standard Network Setup page, press Left and Right at the same time.3. Release the buttons when the Network SE Menu appears.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code	<ol style="list-style-type: none">1. Power off the printer.2. Press and hold Left, OK, and Right.3. Power on the printer.4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none">1. Power off the printer.

	<ol style="list-style-type: none"> 2. Press and hold Back and OK. Formerly, Left and OK. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Cancel and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Right. 3. Power on the printer. 4. Go to Safe Mode Menu. 5. Select ON/OFF. 6. POR the printer to take effect.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Left + Right + Cancel. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MS421



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

<p>Diagnostic Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Left and OK. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Configuration Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Right. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>	<ol style="list-style-type: none"> 1. Press Back. 2. Press Left. 3. Press Back. 4. Press Left.
<p>SE Menu</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p>Invalid Engine Code</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Settings and Left. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Recovery Mode</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Back and OK. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Safe Mode</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Cancel and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Right. 3. Power on the printer. 4. Select "Config Menu". 5. Select "Device Operations". 6. Go to Safe Mode Menu. 7. Select ON/OFF. 8. POR the printer to take effect.

Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold STOP + Back + Right. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

	MS431
	<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference.
Diagnostic Menu	<ol style="list-style-type: none"> 1. Press Back. 2. Press Right. 3. Press Back. 4. Press Right. <p>***OR***</p> <ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Left and OK. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Configuration Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Right. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Network SE Menu	<ol style="list-style-type: none"> 1. Press Back. 2. Press Left.

	<ol style="list-style-type: none"> 3. Press Back. 4. Press Left.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p> <p>***OR***</p> <ol style="list-style-type: none"> 1. Press Back. 2. Press Left. 3. Press Back. 4. Press Left.
Invalid Engine Code	<p>For devices that are running FW7.4 or higher:</p> <ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Left and Cancel. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Back and OK. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Cancel and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Right. 3. Power on the printer. 4. Select Configuration Menu. 5. Select Device Operations. 6. Go to Safe Mode Menu. 7. Select ON/OFF. 8. POR the printer to take effect.
Restore Point	<p>-----</p>

MS510



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

<p>Diagnostic Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Configuration Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.

SE Menu	-----	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when splash screen appears.
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point	-----	-----
Clear NVRAM		

	-----	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when splash screen appears.
--	-------	--

[Return to Contents >>>](#)

MS521	
	
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 	
Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Configuration Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Network SE Menu	Press **411 on the printer's control panel.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>

Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select "Device Operations". 3. Go to the Safe Mode Menu. 4. Select ON/OFF. 5. POR the printer to take effect.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MS610dn



Important:

- The MS610dn Control Panel looks the same as the MS510dn printer but with a front USB-A port.
- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for your reference.

<p>Diagnostic Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Configuration Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
<p>SE Menu</p>		<p>From a browser, add "/se" to the</p>

	-----	<p>device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to the Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point	-----	-----

<p>Clear NVRAM</p>	<p>-----</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
---------------------------	--------------	--

[Return to Contents >>>](#)

<h2>MS610de</h2>		
		
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 		
<p>Diagnostic Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Configuration Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the

		splash screen appears.
Network SE Menu		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
SE Menu	-----	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	-----	-----
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p>

		<ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold <u>Z</u> and <u>8</u>. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Clear NVRAM	<p>-----</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold <u>6</u>, <u>Z</u>, and <u>8</u>. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MS62x



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

Diagnostic

Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Configuration Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Network SE Menu	Press **411 on the printer's control panel.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the bussons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF 5. POR the printer to take effect.
Restore Point	-----

Clear NVRAM

1. Power off the printer.
2. Press and hold **6**, **7**, and **8**.
3. Power on the printer.
4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MS71x



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

Diagnostic Menu



1. Power off the printer.
2. Press and hold **3** and **6**.
3. Power on the printer.
4. Release the buttons when the splash screen appears.

Configuration Menu



1. Power off the printer.
2. Press and hold **2** and **6**.
3. Power on the printer.
4. Release the buttons when the splash screen appears.

Network SE Menu



1. In the Customer Menu, browse through **Network/Ports > Standard Network**

		<p>> Std Net Setup menu.</p> <ol style="list-style-type: none"> Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. Release the buttons when the Network SE Menu appears.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code		<ol style="list-style-type: none"> Power off the printer. Press and hold 3, 4, and 6. Power on the printer. Release the buttons when the splash screen appears.
Recovery Mode		<ol style="list-style-type: none"> Power off the printer. Press and hold 2, 7, and 8. Power on the printer. Release the buttons when the splash screen appears.
Safe Mode		<ol style="list-style-type: none"> Power off the printer. Press and hold 6 and 7. Power on the printer. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> Access the Configuration Menu. Go to Safe Mode Menu. Select ON/OFF.

		4. POR the printer to take effect.
Restore Point	-----	-----
Clear NVRAM	-----	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MS810n/dn, MS811n/dn, MS812dn		
		
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 		
Diagnostic Menu		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Configuration Menu		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6.

		<ol style="list-style-type: none"> Power on the printer. Release the buttons when the splash screen appears.
Network SE Menu		<ol style="list-style-type: none"> In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. Once in the Standard Network Setup page, press 6, 7, and 9 the same time. Release the buttons when the Network SE Menu appears.
SE Menu	-----	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code		<ol style="list-style-type: none"> Power off the printer. Press and hold 3, 4, and 6. Power on the printer. Release the buttons when the splash screen appears.
Recovery Mode		<ol style="list-style-type: none"> Power off the printer. Press and hold 2, 7, and 8. Power on the printer. Release the buttons when the splash screen appears.
Safe Mode		<ol style="list-style-type: none"> Power off the printer.

		<ol style="list-style-type: none"> 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point	-----	-----
Clear NVRAM	-----	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MS810de



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

<p>Diagnostic Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Configuration Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
<p>SE Menu</p>	<p>-----</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p>Invalid Engine Code</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Recovery</p>		

Mode	-----	-----
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 7 and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Clear NVRAM	-----	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MS812de



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

<p>Diagnostic Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Configuration Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
<p>SE Menu</p>		<p>From a browser,</p>

	-----	<p>add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	-----	-----
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 7 and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

<p>Clear NVRAM</p>	<p>-----</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
---------------------------	--------------	--

[Return to Contents >>>](#)

<p>MS823</p>	
	
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview on the printer's control panel for reference. 	
<p>Diagnostic Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when all the icons flash. <p>***OR***</p> <p>Press **36 on the printer's control panel.</p>
<p>Configuration Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when all the icons flash. <p>***OR***</p>

	<ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p>***OR***</p> <ol style="list-style-type: none"> 1. From a browser, access printer's AP address or EWS. Example: http://10.13.3.2/ 2. Select Settings > Device > Maintenance > Configuration Menu
Network SE Menu	Press **411 on the printer's control panel.
SE Menu	From a browser, add "/se" to the device's IP address. Example: http://10.13.3.2/se
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when all the icons splash.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when all the icons flash.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. POR the printer to take effect.
Restore Point	

Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MS826	
	
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menus before proceeding. • Click to access an overview of the printer's control panel for reference. 	
Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when all the icons flash. <p>***OR***</p> <p>Press **36 on the printer's control panel.</p>
Configuration Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when all the icons flash. <p>***OR***</p>

	<ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p>***OR***</p> <ol style="list-style-type: none"> 1. From a browser, access printer's IP address or EWS. Example: http://10.13.3.2/ 2. Select Settings > Device > Maintenance > Configuration Menu.
Network SE Menu	Press **411 on the printer's control panel.
SE Menu	From a browser, add "/se" to the device's IP address. Example: http://10.13.3.2/se
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when all the icons flash.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when all the icons flash.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF. 5. POR the printer to take effect.
Restore Point	

Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

	<h2>C3326</h2>
	<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference.
<h3>Diagnostic Menu</h3>	<ol style="list-style-type: none"> 1. Press Back. 2. Press Right. 3. Press Back. 4. Press Right. <p>Click here to see an illustration.</p> <p>***OR***</p> <ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Left and OK. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<h3>Configuration Menu</h3>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Right. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p>

	<ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu.
Network SE Menu	<ol style="list-style-type: none"> 1. Press Back. 2. Press Left. 3. Press Back. 4. Press Left.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p> <p>***OR***</p> <ol style="list-style-type: none"> 1. Press Back. 2. Press Left. 3. Press Back. 4. Press Left.
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until ENGINE_FLASH appears. 6. Select ENGINE_FLASH. 7. Press Boot. <p>***OR***</p> <p>For devices that are running FW7.4 or higher, POR while pressing Left + Cancel.</p>
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Cancel and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Restore Point	



[Return to Contents>>>](#)

CS310	
	
<p>Important:</p> <ul style="list-style-type: none">• Click to read the Important Notes and description of each Service Menu before proceeding.• Click to access an overview of the printer's control panel for reference.	
Diagnostic Menu	<ol style="list-style-type: none">1. Power off the printer.2. Press and hold Left and OK.3. Power on the printer.4. Release the buttons when the splash screen appears.
Configuration Menu	<ol style="list-style-type: none">1. Power off the printer.2. Press and hold OK and Right.3. Power on the printer.4. Release the buttons when the splash screen appears.
Network SE Menu	<ol style="list-style-type: none">1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu.2. Once in the Standard Network Setup page, press Left and Right at the same time.3. Release the buttons when the Network SE Menu appears.

SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Left and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Cancel and Back. 3. Power on the printer. 4. Release teh buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Left, Right, and Cancel. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.

<p>Diagnostic Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Left and OK. 3. Power on the printer. 4. Release the buttons when splash screen appears.
<p>Configuration Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Right. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>	<ol style="list-style-type: none"> 1. Press Back. 2. Press Left. 3. Press Back. 4. Press Left.
<p>SE Menu</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p>Invalid Engine Code</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Settings and Left. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Recovery Mode</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Safe Mode</p>	<ol style="list-style-type: none"> 1. Power off the printer.

	<ol style="list-style-type: none"> 2. Press and hold Cancel and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold OK and Right. 3. Power on the printer. 4. Select Configuration Menu. 5. Select Device Operations. 6. Go to Safe Mode Menu. 7. Select ON/OFF. 8. POR the printer to take effect.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Stop, Back, and Right. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

CS410		
		
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 		
Diagnostic Menu		<ol style="list-style-type: none"> 1. Power off the printer.

		<ol style="list-style-type: none"> 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Configuration Menu		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Network SE Menu		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
SE Menu	-----	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery		

<p>Mode</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Safe Mode</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
<p>Restore Point</p>	<p>-----</p>	<p>-----</p>
<p>Clear NVRAM</p>	<p>-----</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)



CS43x

Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

Diagnostic Menu

1. Power off the printer.
2. Pull out the paper tray.
3. Power on the printer.
4. Insert the paper tray when the splash screen appears.
5. Press the Arrow key on the panel until **DIAGNOSTIC MODE** appears.
6. Select **DIAGNOSTIC_MODE**.
7. Press **Boot**.

Click [here](#) to see an illustration.

Configuration Menu

1. Go to **Settings**.
2. Select **Device**.
3. Select **Maintenance**.
4. Select **Configuration Menu**.

OR

1. Power off the printer.
2. Pull out the paper tray.
3. Power on the printer.
4. Insert the paper tray when the splash screen appears.
5. Press the Arrow key on the panel until **CONFIGURATION MODE**.
6. Select **CONFIGURATION_MODE**.
7. Press **Boot**.

Click [here](#) to see an illustration.

Network SE Menu

1. Press **Back**.
2. Press **Back** again.
3. Press **Home**.
4. Press **Home** again.
5. Choose **Network SE Menu**.

SE Menu

From a browser, add "/se" to the device's IP address.

	<p>Example: http://10.13.3.2/se</p> <p>***OR***</p> <ol style="list-style-type: none"> 1. Press Back. 2. Press Back again. 3. Press Home. 4. Press Home again. 5. Choose General SE Menu. <p>Click here to see an illustration.</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until ENGINE_FLASH appears. 6. Select ENGINE_FLASH. 7. Press Boot.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until RECOVERY appears. 6. Select Recovery. 7. Press Boot.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until TOGGLE_SAFEMODE appears. 6. Select TOGGLE_SAFEMODE. 7. Press Boot.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer.

4. Insert the paper tray when the splash screen appears.
5. Press the **Arrow** key on the panel until **CLEAR_NVRAM** appears.
6. Select **CLEAR_NVRAM**.
7. Press **Boot**.

[Return to Contents>>>](#)

CS510



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

<p>Diagnostic Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Configuration Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>		

		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Networks Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
<p>SE Menu</p>	<p>-----</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p>Invalid Engine Code</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Recovery Mode</p>	<p>-----</p>	<p>-----</p>
<p>Safe Mode</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu.

		<ol style="list-style-type: none"> 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 7 and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Clear NVRAM	<p>.....</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

CS521	
	
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 	
Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer.

	<ol style="list-style-type: none"> 4. Release the buttons when the splash screen appears.
Configuration Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Network SE Menu	<p>Press **411 on the printer's control panel.</p>
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF. 5. POR the printer to take effect.
Restore Point	<p>-----</p>
Clear NVRAM	

1. Power off the printer.
2. Press and hold **6**, **7**, and **8**.
3. Power on the printer.
4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

CS622



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

<p>Diagnostic Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Configuration Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>	<p>Press **411 on the printer's control panel.</p>
<p>SE Menu</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p>Invalid Engine Code</p>	<ol style="list-style-type: none"> 1. Power off the printer.

	<ol style="list-style-type: none"> 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold Cancel and Back. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF. 5. POR the printer to take effect.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

CS720, 725, 820, and XS92x Series



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

<p>Diagnostic Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <p>Press **36 on the printer's control panel.</p>
<p>Configuration Menu</p>	<p>-----</p>	<ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p>***OR***</p> <ol style="list-style-type: none"> 1. From a browser, access printer's IP address or EWS. Example: http://10.13.3.2/ 2. Select Settings > Device > Maintenance > Configuration Menu
<p>Network SE Menu</p>	<p>-----</p>	<p>Press **411 on the printer's control panel.</p>
<p>SE Menu</p>	<p>-----</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p>Invalid</p>		

Engine Code		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point	-----	-----
Clear NVRAM	-----	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer.

- | | | |
|--|--|--|
| | | 4. Release the buttons when the splash screen appears. |
|--|--|--|

[Return to Contents >>>](#)

	<p style="text-align: center;">MX22x</p> <p>Important:</p> <ul style="list-style-type: none"> Click to read the Important Notes and description of each Service Menu before proceeding.
<p style="text-align: center;">Diagnostic Menu</p>	<ol style="list-style-type: none"> Power off the printer. Press and hold 3 and 6. Power on the printer. Release the buttons when the splash screen appears.
<p style="text-align: center;">Configuration Menu</p>	<ol style="list-style-type: none"> Power off the printer. Press and hold 2 and 6. Power on the printer. Release the buttons when the splash screen appears.
<p style="text-align: center;">Network SE Menu</p>	<ol style="list-style-type: none"> Press Back. Press Left. Press Back. Press Left.
<p style="text-align: center;">SE Menu</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p style="text-align: center;">Invalid Engine Code</p>	<ol style="list-style-type: none"> Power off the printer. Press and hold 3, 4, and 6. Power on the printer. Release the buttons when the splash screen appears. <p style="text-align: center;">***OR***</p>

	For devices that are running FW7.4 or higher, POR while pressing Left + Cancel .
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Restore Point	-----

[Return to Contents>>>](#)

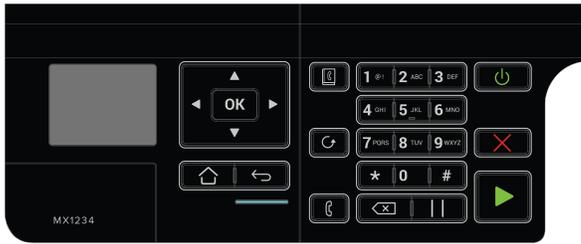
MX310		
		
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 		
Diagnostic Menu		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

<p>Configuration Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
<p>SE Menu</p>	<p>-----</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p>Invalid Engine Code</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Recovery Mode</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the

		splash screen appears.
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point	-----	-----
Clear NVRAM	-----	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MX321



Important:

- Click to read the [Important Notes](#) and description of each Service Menus before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

<p>Diagnostic Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <p>Press and **36 on the printer's operator panel.</p>
<p>Configuration Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p>***OR***</p> <ol style="list-style-type: none"> 1. From a browser, access printer's IP address or EWS. Example: http://10.13.3.2/ 2. Select Settings > Maintenance > Configuration Menu.
<p>Network SE Menu</p>	<p>Press **411 on the printer's control panel.</p>
<p>SE Menu</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>

Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MX410 and MX51x

Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

<p>Diagnostic Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Configuration Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press 6, 7 and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
<p>SE Menu</p>	<p>-----</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p>Invalid Engine Code</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6.

		<ol style="list-style-type: none"> Power on the printer. Release the buttons when the splash screen appears.
Recovery Mode	-----	-----
Safe Mode		<ol style="list-style-type: none"> Power off the printer. Press and hold 6 and 7. Power on the printer. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> Access the Configuration Menu. Go to Safe Mode Menu. Select ON/OFF. POR the printer to take effect.
Restore Point		<ol style="list-style-type: none"> Power off the printer. Press and hold 7 and 8. Power on the printer. Release the buttons when the splash screen appears.
Clear NVRAM	-----	<ol style="list-style-type: none"> Power off the printer. Press and hold 6, 7, and 8. Power on the printer. Release the buttons when the splash screen appears.

MX42x



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Configuration Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Network SE Menu	Press **411 on the printer's control panel.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	

	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access ithe Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF. 5. POR the printer to take effect.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

	<h2>MX431</h2>
	<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menus before proceeding. • Click to access an overview of the printer's control panel for reference.
Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out paper tray. 3. Power on the printer.

	<ol style="list-style-type: none"> 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until DIAGNOSTIC MODE appears. 6. Select DIAGNOSTIC_MODE. 7. Press Boot.
Configuration Menu	<ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p>***OR***</p> <ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press Arrow key on the panel until CONFIGURATION MODE. 6. Select CONFIGURATION_MODE. 7. Press Boot.
Network SE Menu	<ol style="list-style-type: none"> 1. Press Back. 2. Press Left. 3. Press Back. 4. Press Left.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p> <p>***OR***</p> <ol style="list-style-type: none"> 1. Press Back. 2. Press Back again. 3. Press Home. 4. Press Home again. 5. Choose General SE Menu.
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until ENGINE_FLASH appears. 6. Select ENGINE_FLASH. 7. Press Boot.

<p>Recovery Mode</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until RECOVERY appears. 6. Select RECOVERY. 7. Press Boot.
<p>Safe Mode</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until TOGGLE_SAFEMODE appears. 6. Select TOGGLE_SAFEMODE. 7. Press Boot.
<p>Restore Point</p>	<p>-----</p>
<p>Clear NVRAM</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until CLEAR_NVRAM appears. 6. Select CLEAR_NVRAM. 7. Press Boot.

[Return to Contents>>>](#)



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

Diagnostic Menu		<ol style="list-style-type: none">1. Power off the printer.2. Press and hold 3 and 6.3. Power on the printer.4. Release the buttons when the splash screen appears.
Configuration Menu		<ol style="list-style-type: none">1. Power off the printer.2. Press and hold 2 and 6.3. Power on the printer.4. Release the buttons when the splash screen appears.
Network SE Menu		<ol style="list-style-type: none">1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu.2. Once in the Standard Network Setup page, press 6, 7, and 9 at the same time.3. Release the buttons when the Network SE Menu appears.
SE Menu	From a browser, add "/se" to the device's IP address. Example: http://10.13.3.2/se
Invalid Engine Code		<ol style="list-style-type: none">1. Power off the printer.

		<ol style="list-style-type: none"> 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	-----	-----
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 7 and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Clear NVRAM	-----	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the

splash screen
appears.

[Return to Contents >>>](#)

MX622



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

Diagnostic Menu

1. Power off the printer.
2. Press and hold **3** and **6**.
3. Power on the printer.
4. Release the buttons when the splash screen appears.

OR

Press ****36** on the printer's control panel.

Configuration Menu

1. Power off the printer.
2. Press and hold **2** and **6**.
3. Power on the printer.
4. Release the buttons when the splash screen appears.

OR

1. Press **Settings** on the printer's control panel.
2. Select **Device**.
3. Select **Maintenance**.
4. Select **Configuration Menu**.

OR

1. From a browser, access the printer's IP address or **EWS**.

	<p>Example: http://10.13.3.2/</p> <ol style="list-style-type: none"> 2. Select Settings > Device > Maintenance > Configuration Menu.
Network SE Menu	Press **411 on the printer's control panel.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF. 5. POR the printer to take effect.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

MX71x and MX81x



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

Diagnostic Menu		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Configuration Menu		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Network SE Menu		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press

		<p>6, 7, and 9 at the same time.</p> <p>3. Release the buttons when the Network SE Menu appears.</p>
SE Menu	-----	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	-----	-----
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point		<ol style="list-style-type: none"> 1. Power off the printer.

		<ol style="list-style-type: none"> 2. Press and hold 7 and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Clear NVRAM	-----	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MX725	
	
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 	
Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <p>Press **36 on the printer's control panel.</p>

<p>Configuration Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu.
<p>Network SE Menu</p>	<p>Press **411 on the printer's control panel.</p>
<p>SE Menu</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p>Invalid Engine Code</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Recovery Mode</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Safe Mode</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF. POR the printer take effect.
<p>Restore Point</p>	

Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

MX822	
	
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 	
Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p style="text-align: center;">***OR***</p> <p>Press **36 on the printer's control panel.</p>
Configuration Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

	<p>***OR***</p> <ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p>***OR***</p> <ol style="list-style-type: none"> 1. From a browser, access printer's IP address or EWS. Example: http://10.13.3.2/ 2. Select Settings > Device > Maintenance > Configuration Menu.
Network SE Menu	Press **411 on the printer's control panel.
SE Menu	From a browser, add "/se" to the device's IP address. Example: http://10.13.3.2/se
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF. 5. POR the printer to take effect.
Restore Point	

Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

	<h2>MC3224 and MC3226</h2>
	<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference.
<h3>Diagnostic Menu</h3>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until DIAGNOSTIC MODE appears. 6. Select DIAGNOSTIC_MODE. 7. Press Boot. <p>Click here to see an illustration.</p>
<h3>Configuration Menu</h3>	<ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p style="text-align: center;">***OR***</p> <ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer.

	<ol style="list-style-type: none"> 4. Insert the paper tray when the splash screen appears. 5. Press Arrow key on the panel until CONFIGURATION MODE. 6. Select CONFIGURATION_MODE. 7. Press Boot. <p>Click here to see an illustration.</p>
Network SE Menu	<ol style="list-style-type: none"> 1. Press Back. 2. Press Back again. 3. Press Home. 4. Press Home again. 5. Choose Network SE Menu.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p> <p>***OR***</p> <ol style="list-style-type: none"> 1. Press Back. 2. Press Back again. 3. Press Home. 4. Press Home again. 5. Choose General SE Menu. <p>Click here to see an illustration.</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until ENGINE_FLASH appears. 6. Select ENGINE_FLASH. 7. Press Boot.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until RECOVERY appears. 6. Select RECOVERY. 7. Press Boot.
Safe Mode	

	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until TOGGLE_SAFEMODE appears. 6. Select TOGGLE_SAFEMODE. 7. Press Boot.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until CLEAR_NVRAM appears. 6. Select CLEAR_NVRAM. 7. Press Boot.

[Return to Contents>>>](#)

CX310		
		
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 		
Diagnostic Menu		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer.

		<ol style="list-style-type: none"> 4. Release the buttons when the splash screen appears.
Configuration Menu		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Network SE Menu		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
SE Menu	-----	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8.

		<ol style="list-style-type: none"> Power on the printer. Release the buttons when the splash screen appears.
Safe Mode		<ol style="list-style-type: none"> Power off the printer. Press and hold 6 and 7. Power on the printer. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> Access the Configuration Menu. Go to Safe Mode Menu. Select ON/OFF. POR the printer to take effect.
Restore Point	-----	-----
Clear NVRAM	-----	<ol style="list-style-type: none"> Power off the printer. Press and hold 6, 7, and 8. Power on the printer. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

<p>Diagnostic Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Configuration Menu</p>		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
<p>Network SE Menu</p>		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
<p>SE Menu</p>		<p>From a browser, add "/se" to the device's IP address.</p>

	-----	Example: http://10.13.3.2/se
Invalid Engine Code		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	-----	-----
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 7 and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

<p>Clear NVRAM</p>	<p>-----</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
---------------------------	--------------	--

[Return to Contents >>>](#)

<p style="text-align: center;">CX421</p>	
	
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 	
<p>Diagnostic Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <p>Press **36 on the printer's control panel.</p>
<p>Configuration Menu</p>	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p>

	<ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p>***OR***</p> <ol style="list-style-type: none"> 1. From a browser, access the printer's IP address or EWS. Example: http://10.13.3.2/se 2. Select Settings > Device > Maintenance > Configuration Menu
Network SE Menu	Press **411 on the printer's control panel.
SE Menu	From a browser, add "/se" to the device's IP address. Example: http://10.13.3.2/se
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF 5. POR the printer to take effect.
Restore Point	

Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

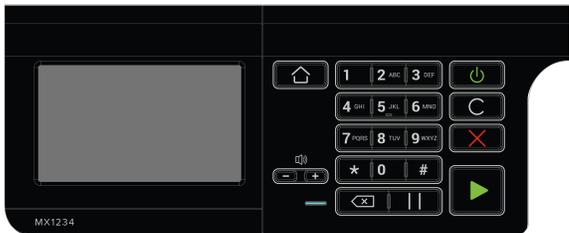
[Return to Contents >>>](#)

	<h2>CX43x</h2>
	<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference.
Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until DIAGNOSTIC MODE appears. 6. Select DIAGNOSTIC_MODE. 7. Press Boot. <p>Click here for an illustration.</p>
Configuration Menu	<ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p>***OR***</p> <ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer.

	<ol style="list-style-type: none"> 4. Insert the paper tray when the splash screen appears. 5. Press Arrow key on the panel until CONFIGURATION MODE. 6. Select CONFIGURATION_MODE. 7. Press Boot. <p>Click here for an illustration.</p>
Network SE Menu	<ol style="list-style-type: none"> 1. Press Back. 2. Press Back again. 3. Press Left. 4. Press Left again. 5. Choose Network SE Menu.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p> <p>***OR***</p> <ol style="list-style-type: none"> 1. Press Back. 2. Press Back again. 3. Press Home. 4. Press Home again. 5. Choose General SE Menu. <p>Click here for an illustration.</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until ENGINE_FLASH appears. 6. Select ENGINE_FLASH. 7. Press Boot.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until RECOVERY appears. 6. Select RECOVERY. 7. Press Boot.
Safe Mode	

	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until TOGGLE_SAFEMODE appears. 6. Select TOGGLE_SAFEMODE. 7. Press Boot.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Pull out the paper tray. 3. Power on the printer. 4. Insert the paper tray when the splash screen appears. 5. Press the Arrow key on the panel until CLEAR_NVRAM appears. 6. Select CLEAR_NVRAM. 7. Press Boot.

[Return to Contents>>>](#)

CX52x	
	
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 	
Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6.

	<ol style="list-style-type: none"> 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Configuration Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Network SE Menu	Press **411 on the printer's control panel.
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF 5. POR the printer to take effect.
Restore Point	-----
Clear NVRAM	

1. Power on the printer.
2. Press and hold **6**, **7**, and **8**.
3. Power off the printer.
4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

CX510



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

Diagnostic Menu



1. Power off the printer.
2. Press and hold **3** and **6**.
3. Power on the printer.
4. Release the buttons when the splash screen appears.

Configuration Menu



1. Power off the printer.
2. Press and hold **2** and **6**.
3. Power on the printer.
4. Release the buttons when the splash screen appears.

Network SE Menu

1. In the Customer Menu, browse through

		<p>Network/Ports > Standard Network > Std Net Setup menu.</p> <ol style="list-style-type: none"> Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. Release the buttons when the Network SE Menu appears.
<p>SE Menu</p>	<p>-----</p>	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
<p>Invalid Engine Code</p>		<ol style="list-style-type: none"> Power off the printer. Press and hold 3, 4, and 6. Power on the printer. Release the buttons when the splash screen appears.
<p>Recovery Mode</p>	<p>-----</p>	<p>-----</p>
<p>Safe Mode</p>		<ol style="list-style-type: none"> Power off the printer. Press and hold 6 and 7. Power on the printer. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> Access the Configuration Menu. Go to Safe Mode Menu. Select ON/OFF.

		4. POR the printer to take effect.
Restore Point		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 7 and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Clear NVRAM	-----	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

CX625	
	
<p>Important:</p> <ul style="list-style-type: none"> • Click to read the Important Notes and description of each Service Menu before proceeding. • Click to access an overview of the printer's control panel for reference. 	
Diagnostic Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

	<p>***OR***</p> <p>Press **36 on the printer's control panel.</p>
Configuration Menu	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p>***OR***</p> <ol style="list-style-type: none"> 1. From a browser, access printer's IP address or EWS. Example: http://10.13.3.2/ 2. Select Settings > Device > Maintenance > Configuration Menu.
Network SE Menu	<p>Press **411 on the printer's control panel.</p>
SE Menu	<p>From a browser, add "/se" to the device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Safe Mode	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p>

	<ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Select Device Operations. 3. Go to Safe Mode Menu. 4. Select ON/OFF. 5. POR the printer to take effect.
Restore Point	-----
Clear NVRAM	<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8. 3. Power on the printer. 4. Release the buttons when the splash screen appears.

[Return to Contents >>>](#)

CX725, CX825, CX860, and XC92x Series



Important:

- Click to read the [Important Notes](#) and description of each Service Menu before proceeding.
- Click to access an overview of the [printer's control panel](#) for reference.

Diagnostic Menu



1. Power off the printer.
2. Press and hold **3** and **6**.
3. Power on the printer.
4. Release the buttons when the splash screen appears.

OR

		Press **36 on the printer's control panel.
Configuration Menu		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 2 and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Press Settings on the printer's control panel. 2. Select Device. 3. Select Maintenance. 4. Select Configuration Menu. <p>***OR***</p> <ol style="list-style-type: none"> 1. From a browser, access the printer's IP address or EWS. Example: http://10.13.3.2/ 2. Select Settings > Device > Maintenance > Configuration Menu.
Network SE Menu		<ol style="list-style-type: none"> 1. In the Customer Menu, browse through Network/Ports > Standard Network > Std Net Setup menu. 2. Once in the Standard Network Setup page, press 6, 7, and 9 at the same time. 3. Release the buttons when the Network SE Menu appears.
SE Menu		From a browser, add "/se" to the

	-----	<p>device's IP address.</p> <p>Example: http://10.13.3.2/se</p>
Invalid Engine Code		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 3, 4, and 6. 3. Power on the printer. 4. Release the buttons when the splash screen appears.
Recovery Mode	-----	-----
Safe Mode		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6 and 7. 3. Power on the printer. 4. Release the buttons when the splash screen appears. <p>***OR***</p> <ol style="list-style-type: none"> 1. Access the Configuration Menu. 2. Go to Safe Mode Menu. 3. Select ON/OFF. 4. POR the printer to take effect.
Restore Point	-----	-----
Clear NVRAM		<ol style="list-style-type: none"> 1. Power off the printer. 2. Press and hold 6, 7, and 8.

		<ol style="list-style-type: none">3. Power on the printer.4. Release the buttons when the splash screen appears.
--	---	---

[Return to Contents >>>](#)